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Marin County Transportation Resource Guide

Prepared for

Metropolitan Transportation Commission 101 Eighth Street Oakland, California 94607

By RIDES for Bay Area Commuters, Inc.

Marin County Transportation Resource Guide

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About This Guide

The Marin County Transportation Resource Guide is intended for use by staff members at health and human services, career centers and community-based organizations who provide direct assistance to welfare to work participants. This guide is not intended to replace schedules and route maps available from individual transit agencies. This guide gives welfare to work participants and their advisors a general idea of what kinds of options are available and how to get more information about them.

This guide contains several types of transportation information.

- 1. **511** information about how to use this useful transportation number.
- 2. **TakeTransit Trip Planner**SM information about how to use this online trip planning tool
- 3. **Quick Transportation Contacts -** lists all Marin County transit operators and non-transit transportation services' phone numbers and Web sites.
- 4. **Transit -** detailed information about buses, trains, paratransit and ferries services operating in or near Marin County.
- 5. **Non-transit transportation -** information about driving, carpooling, vanpooling, Park & Ride lots, High Occupancy Vehicle lanes, bicycling, children's transportation, taxis, airports and subsidy/incentive programs.
- 6. **Key Destinations Guide -** lists bus routes serving Marin County's Social Services offices, one-stop career centers, community colleges, adult schools and related sites.
- 7. **Bay Area Transit Map -** full color.

The information in this resource guide is subject to change. If you have information changes or updates, please call RIDES for Bay Area Commuters at 510-893-7665 and ask for the Jobs Access Coordinator. More copies of this guide and future updated versions can be obtained by calling the MTC/ABAG Library at 510-464-7836 or by going to the MTC Web site and downloading copies at www.mtc.ca.gov.

RIDES for Bay Area Commuters, Inc. ("RIDES") is a nonprofit organization dedicated to helping San Francisco Bay Area commuters, employers and local governments with alternatives to driving alone. RIDES' services are funded by the Bay Area Air Quality Management District, the Metropolitan Transportation Commission and county congestion management agencies. RIDES owns no interest in any entity or facility providing transportation or allied services and is not responsible for any act or failure to act of such providers or their participants. As an information center and networking facilitator RIDES disseminates data submitted to it without censorship, credential certification, endorsement or warranty. RIDES does, however, in compliance with applicable state or federal law, reserve the right to refuse services to anyone. RIDES disclaims all liability for any and all damages or injury arising out of or connected in any way with the participation in and use by the public of multi-user transportation modes (including not exclusively bus, train, light rail, ferry, carpool, vanpool, ridesharing and related services such as parking lots) or any data provided by RIDES. Recipients of such data and participants in ridesharing and other multi-user transportation modes do so at their own investigation and assessment before participating. Receipt or use of data from RIDES by any means whatsoever by any person constitutes agreement with the foregoing and a waiver of any and all claims against RIDES arising from or connected with such receipt or use.

511

511 is a new, toll-free number that provides San Francisco Bay Area travelers with a single phone number for current traffic, transit and ridesharing information and operators. Like 411 for information and 911 for emergencies, the new number will only require three-digit dialing.

511 uses a state-of-the-art voice recognition system. By speaking your choice of options from the various menus, you can access the specific travel information you need. There's no button pushing required (although a touch-tone back-up system is available for those not interested in or unable to use the voice option.)

511 is brought to you by the Metropolitan Transportation Commission.

How to Use 511

When you call **511** (anywhere in the 408, 415, 510, 650, 707, 925 area codes), an automated voice-response system will guide you through the system.

First, voice select one of the below options from the "Main Menu":

Traffic

Sub-Menu: Traffic Conditions, Estimated Drive Time (this feature is not yet available), Planned Highway Construction, Airports

• Public Transportation

Sub-Menu: Public Transportation Agencies, Paratransit, Commuter Incentives, Airports

Carpooling and Vanpooling

Sub-Menu: Carpooling and Vanpooling for Napa/Solano Counties, Carpooling and Vanpooling for the Rest of the Bay Area

• Bicycling

Sub-Menu: Bicycling for Napa/Solano Counties, Bicycling for the Rest of the Bay Area

• Spare the Air Operator

Second, select an option from the next menu (sub-menu). For instance, saying "Public Transportation" will bring up sub-menu choices of "Public Transportation Agencies," "Paratransit," "Commuter Incentives" and "Airports."

◆ Call 511 for transportation information.

TakeTransit Trip PlannerSM

The TakeTransit Trip PlannerSM is an online tool for planning trips on bus, train and ferry. TakeTransitSM currently includes public transit agencies serving primarily Alameda, Contra Costa and San Francisco counties and the San Francisco International Airport. The remaining Bay Area transit agencies will be added by the end of 2002.

How to Use TakeTransit Trip Planner SM

TakeTransitSM is an automated trip planner accessed online through the Bay Area Transit Information Web site (www.transitinfo.org*). To use the trip planner, click on the link "TakeTransitSM trip planner". To plan your trip, type in the address, intersection or landmark for both your trip origin and destination. Select a trip time and any trip preferences, such as requesting the fastest or cheapest route and then click on the "Plan your Trip!" button. The system will return an itinerary that includes which transit operator and routes to take, when and where to board, where to transfer, the cost of the trip and the trip's duration. Additional links provide a static schedule of the selected route as well as a detailed map illustrating how to walk to the nearest transit stop or final destination.

The following agencies are currently in the TakeTransitSM system:

Bus and Rail Services:

AC Transit (Alameda and Contra Costa Counties)

ACE

BART

Benicia Transit

Caltrain

County Connection (Contra Costa County)

Dumbarton Express

Emery Go-Round (Emeryville)

Muni (San Francisco)

Tri Delta Transit

Union City Transit

Vallejo Transit

WestCAT (Western Contra Costa County)

Wheels (Livermore Amador Valley)

Ferry Services:

Alameda/Oakland Ferry

Alameda Harbor Bay Ferry

Angel Island/Tiburon Ferry

Blue & Gold Fleet

Golden Gate Ferry

Vallejo Baylink Ferry

[♦] Go to www.transitinfo.org and click on "TakeTransit Trip Planner."

^{*}Soon to be accessed through www.511.org.

Marin County Transportation Contacts

For San Francisco Bay Area transportation information Call **511** or go to **www.transitinfo.org**

AC Transit 510-477-0192 www.actransit.com EZ Rider 415-454-0964 Golden Gate Transit 415-455-2000 www.goldengatetransit.org Mendocino Transit Authority 800-696-4682 www.4mta.org Muni 415-673-MUNI www.sfmuni.com Petaluma Transit 707-778-4460 www.transitinfo.org Santa Rosa CityBus 707-543-3333 www.transitinfo.org Sonoma County Transit 800-345-7433 www.sctransit.com West Marin Stagecoach 415-454-0964 www.marin-stagecoach.org Dial-A-Ride Service EZ Rider 415-454-0964 Commute Club Bus Service UCSF-Marin Commute Club 415-476-1511 BART 415-989-2278 www.bart.gov
Golden Gate Transit Mendocino Transit Authority Muni Petaluma Transit Sonoma County Transit West Marin Stagecoach Dial-A-Ride Service UCSF-Marin Commute Club 415-455-2000 www.goldengatetransit.org www.yentansit.org www.4mta.org www.4mta.org www.sfmuni.com www.sfmuni.com www.transitinfo.org www.transitinfo.org www.sctransit.com www.sctransit.com www.marin-stagecoach.org
Mendocino Transit Authority Muni Petaluma Transit Petaluma Transit Sonoma County Transit West Marin Stagecoach Dial-A-Ride Service EZ Rider Mendocino Transit Authority 800-696-4682 Www.4mta.org www.sfmuni.com www.sfmuni.com www.transitinfo.org www.transitinfo.org www.sctransit.com www.sctransit.com www.sctransit.com www.marin-stagecoach.org 415-454-0964 Commute Club Bus Service UCSF-Marin Commute Club 415-476-1511
Muni 415-673-MUNI www.sfmuni.com Petaluma Transit 707-778-4460 www.transitinfo.org Santa Rosa CityBus 707-543-3333 www.transitinfo.org Sonoma County Transit 800-345-7433 www.sctransit.com West Marin Stagecoach 415-454-0964 www.marin-stagecoach.org Dial-A-Ride Service EZ Rider 415-454-0964 Commute Club Bus Service UCSF-Marin Commute Club 415-476-1511
Petaluma Transit Santa Rosa CityBus Sonoma County Transit West Marin Stagecoach Dial-A-Ride Service EZ Rider Commute Club Bus Service UCSF-Marin Commute Club 415-476-1511 Www.transitinfo.org www.transitinfo.org www.sctransit.com www.marin-stagecoach.org
Santa Rosa CityBus Sonoma County Transit West Marin Stagecoach Dial-A-Ride Service EZ Rider Commute Club Bus Service UCSF-Marin Commute Club 415-476-1511 www.transitinfo.org www.sctransit.com www.marin-stagecoach.org
Sonoma County Transit West Marin Stagecoach Dial-A-Ride Service EZ Rider Commute Club Bus Service UCSF-Marin Commute Club 415-476-1511 www.sctransit.com www.marin-stagecoach.org
West Marin Stagecoach 415-454-0964 www.marin-stagecoach.org Dial-A-Ride Service EZ Rider 415-454-0964 Commute Club Bus Service UCSF-Marin Commute Club 415-476-1511
Dial-A-Ride Service EZ Rider 415-454-0964 Commute Club Bus Service UCSF-Marin Commute Club 415-476-1511
EZ Rider 415-454-0964 Commute Club Bus Service UCSF-Marin Commute Club 415-476-1511
Commute Club Bus Service UCSF-Marin Commute Club 415-476-1511
UCSF-Marin Commute Club 415-476-1511
UCSF-Marin Commute Club 415-476-1511
BART 415-989-2278 www.bart.gov
Paratransit Services
Novato Health Express 415-457-1392
Novato Human Needs Center 415-897-4147
West Marin Stagecoach 415-454-0964
Whistlestop Wheels 415-454-0964 TDD 800-735-2929
Ferry Services
Golden Gate Ferry 415-455-2000 www.goldengateferry.org
Tiburon/San Francisco Ferry 415-773-1188 www.blueandgold.com
(Blue & Gold Fleet)
Automobile Transportation
Department of Motor Vehicles 800-777-0133 www.dmv.ca.gov
TTY/TDD 800-368-4372
Driving Directions* www.mapquest.com
http://maps.yahoo.com
Insurance Quotes* www.insweb.com

^{*}RIDES for Bay Area Commuters, Inc. (RIDES) provides these Web site addresses as an informational resource only. RIDES does not certify or guarantee the information or quotes provided at these Web sites. Guide users are advised to screen Web site information or quotes to their personal satisfaction.

Marin County Transportation Contacts (continued)

Carpooling & Vanpooling

RIDES for Bay Area Commuters 800-755-POOL www.rides.org
GO GERONIMO 415-488-8888 www.gogeronimo.org

Park & Ride Lots

RIDES for Bay Area Commuters 800-755-POOL www.rides.org

HOV (Diamond) Lanes

RIDES for Bay Area Commuters 800-755-POOL www.rides.org

Bicycle Services

BART Bicycle Parking 415-464-7133 www.bart.gov

Caltrans' Park & Ride lot bike 800-834-3032

lockers

GO GERONIMO 415-488-8888 www.gogeronimo.org

RIDES for Bay Area Commuters 800-755-POOL www.rides.org

Bicycle Information 511 www.transitinfo.org

Children's Transportation

Marin Child-Care Council 415-472-1092 www.mc3.org

Michael's Transportation Service 707-643-2099 Schooler Line 415-331-1750

Consult your Yellow Pages under "Buses - School Transportation" for the latest information

Taxis

Consult your Yellow Pages under "Taxicabs" for the latest information

Airport Transportation Information

Oakland International 888-I-FLY-OAK www.oaklandairport.com

San Francisco International 511 www.sfoairport.com

San Jose International 408-277-4759 www.sjc.org

Airport Information 511 www.transitinfo.org

Transportation Programs

Commuter Choice Tax Benefits 800-755-POOL www.rides.org

Regional Transit Discount Card 511 www.transitinfo.org

Marin County Transit Overview

The following public transit services are available to Marin County residents.

• Call 511 or go to www.transitinfo.org* for additional transit information.

^{*}Soon to be accessed through www.511.org.

Marin County Transit Overview (continued)

The following public transit services are also available to Marin County residents:

AC Transit (Alameda and Contra Costa counties) page 15

Provides local service in west Alameda and Contra Costa counties and transbay service to San Francisco.

Alameda and Contra Costa counties and AC Transit are accessible to Marin County residents by:

- Golden Gate Transit Route 40 to El Cerrito del Norte BART station
- Golden Gate Transit Route 42 to El Cerrito del Norte and Richmond BART stations

BART......page 26

Provides rail service in Alameda, Contra Costa, San Francisco and San Mateo counties. BART is accessible to Marin County residents by:

- Golden Gate Transit 29 transbay routes to San Francisco and its BART stations
- Golden Gate Transit Routes 40 to El Cerrito del Norte BART station
- Golden Gate Transit Route 42 to El Cerrito del Norte and Richmond BART stations

Mendocino Transit Authority (MTA)...... page 17

Provides local and rural service in Mendocino County and intercity service to Sonoma County. Connects with Golden Gate Transit for regional transit trips and Sonoma County Transit for intercity trips.

Mendocino County and MTA are accessible to Marin County residents by:

• Golden Gate Transit routes 71, 72, 74, 75 or 80 and then transfer to MTA's South Coast Bus or North Coast Bus-CC Rider

Muni (San Francisco) page 18

Provides subway and surface fleet of light-rail vehicles (Metro streetcars), electric trolleys, diesel buses, cable cars and historic streetcars for travel within San Francisco.

San Francisco and Muni is accessible to Marin County residents by:

• Golden Gate Transit has 29 transbay routes to San Francisco

Provides local fixed-route bus service within Petaluma.

Petaluma and Petaluma Transit are accessible to Marin County residents by:

• Golden Gate Transit routes 74 and 76 to Petaluma

Santa Rosa CityBus page 21

Provides local fixed-route bus service within Santa Rosa.

Santa Rosa and Santa Rosa CityBus are accessible to Marin County residents by:

• Golden Gate Transit routes 71, 72, 74, 75, 78, and 80 to Santa Rosa

Marin County Transit Overview (continued)

Provides intercity service within Sonoma County and local transit service within the cities of Cotati, Rohnert Park, Sebastopol, Windsor and unincorporated communities in the Russian River and Sonoma Valley areas. Connects with Golden Gate Transit and Mendocino Transit Authority for regional trips.

Sonoma County and Sonoma County Transit are accessible to Marin County residents by: Golden Gate Transit routes 71, 72, 74, 75, 76, 78, 80 and 90 to Sonoma County

Marin County Bus Services

EZ Rider

415-454-0964

Service area	 Provides fixed-route and dial-a-ride shuttle bus service within Novato for Novato residents only Call 415-892-7899 to schedule dial-a-ride service Transit connection with Golden Gate Transit
Hours of operation	 Monday – Thursday: 8 am – 5 am (fixed-route service) Friday: no service available Saturday: Noon – 9 pm (dial-a-ride service) Sunday: 9 am – 5 pm (dial-a-ride service)
Operator assistance	 Fixed-route and dial-a-ride information: Tuesday, Wednesday & Thursday: 8 am – 5 am Dial-a-ride scheduling: Saturday: noon – 1 pm Sunday: 8 am – 9 am
Fares	• \$1.25 one-way
Transfers	 Golden Gate Transit accepts free transfers from EZ Rider for travel within Marin County; riders transferring to EZ Rider receive free transfers on travel
Tickets	Single rides are paid for on the bus
Printed materials	Schedules available on board
Bike access	Bike racks available on all buses
Wheelchair access	Lifts available on all buses

Golden Gate Transit

415-455-2000 • www.goldengatetransit.org

Service area	 Provides daily regional fixed-route bus service in western Contra Costa, Marin, San Francisco and Sonoma counties Also provides seasonal service to Candlestick Park for 49er home games Transit connections with AC Transit, Alameda Harbor Bay Ferry, Alameda/Oakland Ferry, Amtrak, BART, Golden Gate Ferry, Greyhound, Mendocino Transit Authority, Muni, Petaluma Transit, Presidio Shuttle, SamTrans, Santa Rosa CityBus, Sonoma County Transit, Tiburon/Angel Island Ferry, Tiburon/San Francisco Ferry, Vallejo Baylink Ferry, Vallejo Transit and WestCAT
Hours of operation	 Daily: 4 am – 2 am (basic service routes) Hours vary for each bus route Call above number for more information
Operator assistance	 Daily: 7 am – 7 pm English and limited Spanish assistance available
Fares	 Fares are determined by departure point and distance traveled (fare zones) Adult: local Marin County \$1.65 (cash fare) Adult: zonal travel \$1.60 - \$6.30 (cash fare) Child (under 6): free, limit two children per fare-paying adult (beyond two children, youth fare applies) Youth (6 – 18): 25% discount off adult cash fare Disabled/senior (65+): 50% discount off adult cash fare Ride Value Discount Tickets program available for frequent riders: 20% discount off adult cash fare Call above number for more information
Transfers	 Free within Golden Gate Transit (GGT) system Free between Golden Gate Transit and Golden Gate Ferry – cash paying passengers on ferries may have to pay additional fare AC Transit accepts free transfers from GGT for local travel – only on first bus boarded in East Bay; riders transferring to GGT receive a \$1.35 credit for local travel within Marin County EZ Rider accepts free transfers from GGT; riders transferring to EZ Rider receive a \$1.65 credit for local travel within Marin County Petaluma Transit accepts free GGT transfers; riders transferring to GGT receive \$.10 credit on local travel within Sonoma County Santa Rosa CityBus accepts free GGT transfers - only at points where routes intersect; riders transferring to GGT receive \$.10 credit on local travel within Sonoma County

Golden Gate Transit (continued)

Transfers (continued)	 Sonoma County Transit accepts GGT transfers for a \$.25 credit on local travel within Sonoma County; riders transferring to GGT receive \$.10 credit for local travel within Sonoma County Tiburon/San Francisco Ferry does not accept GGT transfers; riders transferring to GGT receive free transfers – show Golden Gate Transit driver ticket book West Marin Stagecoach accepts free transfers from GGT; riders transferring GGT receive a \$1.65 credit for travel No transfer arrangement with BART, Mendocino Transit Authority or Muni
Tickets	 Single rides are paid for on the bus Ride Value Discount Ticket Books (20% discount) can be purchased at many locations, call 415-455-2000 for details
Printed materials	 Schedules and system maps available on most buses Call 415-455-2000 to get free schedules and system maps Route 40/42 brochures available in Spanish All other materials available in English only Go to www.transitinfo.org for schedules and system maps that can be printed Or go to www.goldengatetransit.org for transit information specialty brochures
Bike access	 Most buses are equipped with bike racks Many bus stops have bike racks Call 415-455-2000 for more information or to request Bike to Transit brochure or go to www.goldengatetransit.org
Wheelchair access	 Lifts available on all buses, but not all stops are accessible Call 415-455-2000 for more information or to request <i>Intercounty Paratransit Handbook</i> and <i>Welcome Aboard</i> or go to www.goldengatetransit.org

West Marin Stagecoach

415-454-0964 • www.marin-stagecoach.org

Service area	 Provides shuttle bus service within west Marin and to central Marin County North route: Inverness to/from San Anselmo South route: Bolinas to/from Marin City Anyone can flag down the bus to pull over or drop-off between scheduled stops, provided there is a safe pullover area for the bus Also provides deviated-route service for ADA-certified disabled persons (must be certified through Whistlestop Wheels) – call above number for certification and scheduling Two-year demonstration project – project start date: June 2002 Transit connections with Golden Gate Transit
Hours of operation	 Monday – Friday: 8 am – 5 am No weekend service available
Operator assistance	 Monday – Friday: 8 am – 5 am No weekend operator assistance available English and Spanish assistance available
Fares	 Adult (18+): \$1.50 Child (under 6): free, limit two children per fare-paying adult (beyond two children, youth fare applies) Youth (6 – 17)/disabled/seniors (65+): \$.75
Transfers	 Golden Gate Transit accepts free West Marin Stagecoach transfers for travel within Marin County; riders transferring to West Marin Stagecoach receive free transfers on travel
Tickets	Single rides are paid for on the bus
Printed materials	Schedules available on board and online at above websiteMaterials available in English only
Bike access	Bike racks available on all buses
Wheelchair access	Lifts available on all buses

Connecting Bus Services

AC Transit

510-477-0192 • www.actransit.com

Service area	 Provides local service in west Alameda and Contra Costa counties and transbay commuter service to San Francisco Transit connections with ACE Train, Alameda Harbor Bay Ferry, Alameda/Oakland Ferry, Amtrak, BART, County Connection, Dumbarton Express, Emery Go-Round, Golden Gate Transit, Muni, SamTrans, Union City Transit, Vallejo Transit, VTA and WestCAT
Hours of operation	 Daily: 5:30 am – midnight Late night "owl" service: 1 am – 5 am Hours vary for each bus route Call above number for more information
Operator assistance	 Monday – Friday: 7 am – 6 pm Saturday – Sunday: 9 am – 5 pm English and Spanish assistance available
Fares	 Adult local (within East Bay): \$1.50; day pass \$5; 10-ride pass \$13; 31-day pass \$50 Child (under 5): free, two free per fare-paying adult (beyond two children, youth fare applies) Youth (5 - 17)/disabled/senior (65+) local: \$.75; day pass \$2.50; 10-ride pass \$6.50; 31-day pass \$15 BARTPlus ticket with unlimited rides on AC Transit (not including transbay service): \$28 - \$61 Call above number for more information
Transfers	 \$.25 within AC Transit (AC) system: 10 transfers \$2.50 Golden Gate Transit accepts AC transfers for \$1.35 credit on local travel within Marin County; riders transferring to AC receive free transfers for local travel – only on first bus boarded in East Bay
Tickets	 Single rides are paid for on the bus Multiple-ride tickets available at: AC Transit, 1600 Franklin St., Oakland, 94612 By mail, send SASE and check to above address Go to www.transitinfo.org for a complete list of retail locations
Printed materials	 Schedules available on all buses Also available at: AC Transit, see address above Materials available in English, Chinese and Spanish Go to www.transitinfo.org for schedules that can be printed

AC Transit (continued)

Bike access	Most buses are equipped with bike racksCall 510-477-0192 for more information
Wheelchair access	Lifts available on all buses

Mendocino Transportation Authority (MTA)

800-696-4682 • www.4mta.org

Service area	 Provides local and rural service in Mendocino County with connecting service to Santa Rosa via US 101 and SR 1 Only information about South Coast Bus and North Coast Bus-CC Rider are provided here, call MTA about other routes Transit connections with Golden Gate Transit, Santa Rosa
Hours of operation	CityBus and Sonoma County Transit South Coast Bus (Point Arena – Santa Rosa) Monday – Friday: 8 am – 7 pm North Coast Bus-CC Rider (Mendocino – Santa Rosa) Monday – Friday: 7:35 am – 6:27 pm Saturday – Sunday: 8 am – 7 pm
Operator assistance	 Monday – Friday: 8:15 am – 5:15 pm No weekend operator assistance available English and Spanish assistance available
Fares	 Fares are determined by distance traveled (zones) Adult/student: \$.75 per zone; monthly pass \$17 Child (under 6): free, two free per fare-paying adult (beyond two children, adult/student fare applies) Disabled/senior (65+): \$.35 per zone; monthly pass \$5 Call above number for more information
Transfers	Free within MTA systemNo transfer arrangement with Golden Gate Transit
Tickets	 Single rides are paid for on the bus Tickets and monthly passes can be purchased: By mail, call above number
Printed materials	 Schedules available on all buses Also available: By mail, call above number Materials available in English only Go to www.transitinfo.org for schedules that can be printed
Bike access	Bike racks available on all buses
Wheelchair access	Lifts available on all buses

Muni

415-673-MUNI (6864) • www.sfmuni.com

Service area	 Provides subway and surface fleet of light-rail vehicles (called Metro streetcars), electric trolleys, diesel buses, cable cars and historic streetcars for travel within San Francisco Transit connections with AC Transit, Alameda/Oakland Ferry, Alameda Harbor Bay Ferry, Amtrak, BART, Caltrain, Golden Gate Ferry, Golden Gate Transit, Tiburon/San Francisco Ferry, Vallejo Baylink Ferry and SamTrans
Hours of operation	Daily: nearly 24 hours a day on many linesHours vary for each serviceCall above number for more information
Operator assistance	 Monday – Friday: 7 am – 5 pm Saturday – Sunday: 9 am – 5 pm English and limited Chinese and Spanish assistance available
Fares	 Buses, trolleys, streetcars and light-rail Adult: \$1; monthly pass (Fast Pass) \$35 Child (under 5): free, two free per fare-paying adult (beyond two children, youth fare applies) Youth (5 - 17)/disabled/senior (65+): \$.35; monthly pass (Youth Pass and Discount Pass) \$8 Tokens (all persons): \$.80 each, buy rolls of 10, 20 or 40 Cable cars Adult: \$2 Child (under 5): free, two free per fare-paying adult (beyond two children, youth fare applies) Youth/disabled/senior (65+): \$2; \$1 from 9 pm - 7 am BARTPlus ticket with unlimited rides on Muni: \$28 - \$61 Other fare options: special event service (i.e., Pacific Bell Park), weekly pass, 1-day, 3- and 7-day Passport and CityPass Call above number for more information
Transfers	 Free within Muni system except cable cars Golden Gate Ferry does not accept Muni transfers; riders transferring to Muni receive free transfers on roundtrip travel to/from San Francisco Ferry Building No transfer arrangement with Golden Gate Transit
Tickets	 Single rides can be paid for on the bus, light-rail, trolley, cable car Monthly passes, tokens and other fares available at: Muni information booths, Powell & Market streets and Hyde & Beach streets Muni Revenue Window, 949 Presidio Ave., Rm. 103 Retail locations, call 415-673-6864 or go to www.sfmuni.com Online, go to www.sfmuni.com

Muni (continued)

Printed materials	 Schedules available on all services Also available at: Muni information booths, see locations above By mail, enclose SASE, \$2 check and mail to Muni Community Affairs Dept., 949 Presidio Ave., Rm. 238, SF 94115 Major bookstores in San Francisco Some materials available in Chinese and Spanish Go to www.transitinfo.org for schedules that can be printed
Bike access	 Buses, trolleys, streetcars and light-rail Bike racks available on most, call 415-673-6864 for information Cable cars Bikes not allowed
Wheelchair access	 Call 415-673-6864 for accessibility

Petaluma Transit

707-778-4460 • www.transitinfo.org

Service area	 Provides fixed-route service within Petaluma Transit connections with Golden Gate Transit and Sonoma County Transit
Hours of operation	 Monday – Friday: 6:35 am – 6:05 pm Saturday: 9:30 am – 5 pm No Sunday service available Hours vary for each bus route Call above phone number for more information
Operator assistance	 Monday – Friday: 6:30 am – 6:30 pm Saturday: 9:30 am – 5 pm No Sunday operator assistance available English and Spanish assistance available
Fares	 Adult: \$.80; 10 rides \$8; monthly pass \$29 Child (under 5): free, two free per fare-paying adult (beyond two children, student fare applies) Student: \$80; 10 rides \$8; monthly pass \$21 Disabled/senior (65+): \$.40; 10 rides \$4; monthly pass \$13 FARE INCREASE JANUARY 2003 - prices above do not reflect increase, call above number for more information
Transfers	 Free within Petaluma Transit (PT) system Golden Gate Transit accepts PT transfers for a \$.10 credit on local travel within Sonoma County; riders transferring to PT receive free transfers
Tickets	 Single rides can be paid for on the bus Tickets and monthly passes can be purchased at: Petaluma City Hall, Finance Dept., 11 English St. Lucchesi Community Center, 320 N. McDowell Blvd. By mail, pick up transit pass envelope on buses
Printed materials	 Schedules available on all buses Also available at: Petaluma City Hall and Lucchesi Community Center, see addresses above. Petaluma Library, 100 Fairgrounds Dr. By mail, call above number Materials available in English only Go to www.transitinfo.org for schedules that can be printed
Bike access	Bike racks available on all buses
Wheelchair access	Ramps available on all buses

Santa Rosa CityBus

707-543-3333 • www.transitinfo.org

Service area	 Provides fixed-route service within Santa Rosa Transit connections with Golden Gate Transit, Mendocino Transit Authority and Sonoma County Transit
Hours of operation	 Monday – Friday: 6 am – 8 pm Saturday: 6 am – 7 pm Sunday: 10 am – 5 pm Hours vary for each bus route Call above phone number for more information
Operator assistance	 Monday – Friday: 6 am – 7 pm Saturday: 6 am – 7 pm Sunday: 10 am – 4 pm English and limited Spanish assistance available Spanish assistance available weekdays only
Fares	 Adult: \$1; monthly pass (CityPass) \$32; 50 rides \$50 Child (under 5): free, three free per fare-paying adult (beyond three children, student fare applies) Student (K-12, w/ID): \$.75; monthly pass \$15; 40 rides \$25 Disabled/senior (65+): \$.50; monthly pass \$16; 40 rides \$20
Transfers	 Free within Santa Rosa CityBus system Golden Gate Transit accepts CityBus transfers for a \$.10 credit on local travel within Sonoma County; riders transferring to CityBus only at points where routes intersect
Tickets	 Single rides can be paid for on the bus Tickets and monthly passes (CityPass) can be purchased at: Santa Rosa City Hall, 100 Santa Rosa Av., Rm. 6 Local Safeway, Longs Drugs, Ralph's, Food 4 Less stores By mail, pick up a mail-back envelope on all buses
Printed materials	 Schedules available on all buses Also available at: 125 locations throughout Santa Rosa, call above number By mail, call above number Materials available in English and Spanish Go to www.transitinfo.org for schedules that can be printed
Bike access	Bike racks available on all buses
Wheelchair access	Lifts available on all buses

Sonoma County Transit

800-345-7433 • www.sctransit.com

Service area	 Provides intercity service within Sonoma County and local transit service within the cities of Cotati, Rohnert Park, Sebastopol, Windsor and unincorporated communities in the Russian River and Sonoma Valley areas Transit connections with Amtrak, Cloverdale Transit, Golden Gate Transit, Greyhound, Healdsburg In-City Transit, Mendocino Transit Authority, Petaluma Transit and Santa Rosa CityBus
Hours of operation	 Monday – Friday: 5:30 am – 11 pm Saturday – Sunday: 7 am – 9 pm Hours vary for each bus route Call above number for more information
Operator assistance	 Monday – Friday: 7:30 am – 5:30 pm No weekend operator assistance available English and Spanish assistance available
Fares	 Local fares are one flat rate Intercity fares are determined by distance traveled (zones) Adult local: \$.95; intercity \$1.15 - \$2.35; 20-ride FastPASS \$19 - \$47; MonthlyPASS/31-DayPASS \$44 Child (under 6): free, two free per fare-paying adult (beyond two children, student fare applies) Student: local \$.75; intercity \$.95 - \$1.95; 20-ride FastPASS \$15 - \$39; MonthlyPASS/31-DayPASS \$33 Disabled/senior (60+): local \$.45; intercity \$.55 - \$1.15; 20-ride FastPASS \$9 - \$23; MonthlyPASS/31-dayPASS \$22 Call above number for more information
Transfers	 Free within Sonoma County Transit (SCT) within the first fare zone, an additional \$.30 fare (adult) will be required for each zone thereafter (student \$.25, disabled/senior \$.15) Golden Gate Transit accepts SCT transfers for \$.10 credit on local travel within Sonoma County; riders transferring to SCT receive \$.25 credit on travel
Tickets	 Single rides are paid for on the bus Tickets and monthly passes available at: Sonoma County Transit, 355 W. Robles Av., Santa Rosa, 95407. By mail, call above number Online, www.sctransit.com

Sonoma County Transit (continued)

Printed materials	 Schedules available on all buses Also available at: Post offices, public libraries and city halls By mail, call 800-345-7433 Materials available in English and Spanish Go to www.transitinfo.org for schedules that can be printed
Bike access	Bike racks available on all intercity service busesBike racks not available on local service buses
Wheelchair access	Lifts available on all buses

Dial-A-Ride Services

EZ Rider

415-892-7899

Service area	 Provides fixed-route and dial-a-ride shuttle bus service within Novato for Novato residents only Call 415-892-7899 to schedule dial-a-ride service Transit connection with Golden Gate Transit
Hours of operation	 Monday – Thursday: 8 am – 5 am (fixed-route service) Friday: no service available Saturday: Noon – 9 pm (dial-a-ride service) Sunday: 9 am – 5 pm (dial-a-ride service)
Operator assistance	 Fixed-route and dial-a-ride information: Tuesday, Wednesday & Thursday: 8 am – 5 am Dial-a-ride scheduling: Saturday: noon – 1 pm Sunday: 8 am – 9 am
Fares	• \$1.25 one-way
Transfers	 Golden Gate Transit accepts free transfers from EZ Rider for travel within Marin County; riders transferring to EZ Rider receive free transfers on travel
Tickets	Single rides are paid for on the bus
Printed materials	Schedules available on board
Bike access	Bike racks available on all buses
Wheelchair access	Lifts available on all buses

Coming Soon...

CalWORKs Dial-A-Ride

CalWORKs Dial-a-Ride will provide advanced one-day reservation door-to-door transportation service for CalWORKs clients going to job interviews, employment locations, social services, medical appointments and to the new Health and Human Services offices (offices relocating March 2003 to 120 Redwood Highway, San Rafael.) CalWORKs Dial-a-Ride is scheduled to begin Spring 2003.

♦ Call your case manager or the Transportation Coordinator at the Marin County Health and Human Services Department for more information and enrollment.

Commute Club Bus Service

Member-run commute clubs provide long-distance bus travel for commuters. A rider participates by paying a monthly subscription fare, which reserves a seat on the bus for the entire month. Commute clubs often allow commuters to ride on a part-time or infrequent basis.

UCSF - Marin Commute Club

415-476-1511

Service area	 Provides fixed-route subscription bus service from Sonoma and Marin counties to UCSF's Parnassus Campus Open to non-UCSF staff and students as well Accepts part-time and infrequent riders
Hours of operation	 Monday – Friday: 5:35 am – 6:36 pm Five round-trips per day No weekend service available Call above number for more information
Operator assistance	 Monday – Friday: 8 am – 5 pm No weekend operator assistance available English assistance only
Fares	 Fares are determined by departure point and distance traveled Monthly subscription fare: \$118 - \$187 (full-time rider) One-way: \$4.25 - \$6.25

BART

415-989-2278 • www.bart.gov

Service area	 Provides rail service in Alameda, Contra Costa, San Francisco and San Mateo counties SAN FRANCISCO AIRPORT SERVICE BEGINS JAN. 2003 BART service lines: Dublin/Pleasanton to/from Colma (to SFO in January 2003) Fremont to/from Richmond Fremont to/from San Francisco/Daly City Pittsburg/Bay Point to/from Colma (to SFO in January 2003) Richmond to/from Colma/Daly City Transit connections with nearly every transit provider in the Bay Area
Hours of operation	 Monday – Friday: 4 am – 1 am Saturday: 6 am – 1 am Sunday: 8 am – 1 am Prior to traveling in early morning or late night, check BART schedules for the times of the first and last trains at each station
Operator assistance	 Monday – Saturday: 6 am – midnight Sunday: 8 am – midnight English, Chinese and Spanish assistance available
Fares	 Based on distance traveled Adult: one-way \$1.10 - \$4.70; discount tickets \$30 (\$32 value) and \$45 (\$48 value) Children (under 5): free Children (5 - 12): discount ticket \$4 (\$16 value) Disabled/senior (65+): discount ticket \$4 (\$16 value) BARTPlus: \$28 - \$61 FARE INCREASE EARLY 2003 - prices above do not reflect increase, call above number for more information
Transfers	 No discount on transfers from bus transit to BART No transfer arrangement with Golden Gate Transit or Ferry
Tickets	 Individual tickets can be purchased at all stations High-value tickets and BARTPlus can be purchased at: Embarcadero, Lake Merritt, and Montgomery By mail, enclose SASE, check & mail to BART, 800 Madison Av., Oakland, CA 94607 Attn: Pass Office Online, go to www.bart.gov Call above number or go to www.transitinfo.org for more retail locations

BART (continued)

Printed materials	 Schedules and maps available at all stations Materials available in English, Chinese and Spanish Go to www.transitinfo.org for schedules that can be printed
Bike access	 Allowed on specific lines and at specific times See <i>All About BART</i> brochure or go to www.transitinfo.org for more information
Wheelchair access	 Accessible elevators allow for access to platforms at all stations Prior to travel call 888-2-ELEVAT to verify if elevators on your line are working

Marin County Paratransit Services

Paratransit services are curb-to-curb public transportation that is available to individuals whose disabilities prevent the use of accessible fixed-route buses and trains.

Whistlestop Wheels

415-454-0964 • TDD 800-735-2929 • www.mscc.org/wheels.html

Service area	 Provides local ADA paratransit service within Marin County Also provides intercounty ADA paratransit service between Contra Costa, Marin, San Francisco and Sonoma counties Coordinates with East Bay Paratransit (Alameda and Contra Costa counties) for destinations outside service area
Hours of operation	 Daily: 5 am – midnight If travel needs exceed these service hours, call above number and Whistlestop Wheels will attempt to schedule the trip Some time limitations exist for Sonoma County, west Marin and Richmond/El Cerrito Call above number for more information
Operator assistance	• Daily: 8 am – 5 pm
Reservations	Must be made in advanceReservations can be made up to seven days in advance
Eligibility	 People with disabilities who are certified as ADA eligible Call 415-454-0964 for information on getting certified
Fares	 \$1.25 one-way for local Marin County service Intercounty service fare depends on length of trip (\$4.55 - \$10.65)

Novato Health Express

415-457-1392 · www.mscc.org/wheels.html

Service area	 Provides paratransit service within Marin County Rides are for appointments with doctors only (i.e. no dental, physical therapist appointments, etc.) Coordinates with Whistlestop Wheels for local and intercounty paratransit travel
Hours of operation	 Monday – Friday: 9 am – 6 am No weekend service available
Operator assistance	 Monday – Sunday: 8 am – 5 pm No weekend operator assistance available
Reservations	 Must be made in advance – first-come, first-served basis Reservations can be made three weeks in advance
Eligibility	 People with disabilities, ADA eligible and seniors (65+) Novato residents only Call 415-457-1392 for more information
Fares	• Free

Novato Human Needs Center

415-897-4147

Service area	Provides paratransit service within Novato city limits
Hours of operation	 Monday – Friday: 10:15 am – 2:30 pm No weekend service available
Operator assistance	 Daily: 8 am – 5 pm Leave message on voice mail and call will be returned that day
Reservations	 Must be made in advance – first-come, first served basis Reservations can be made three days in advance
Eligibility	 People with disabilities, ADA eligible and seniors (65+) Novato residents only Call 415-897-4147 for more information
Fares	Free, donations are accepted

West Marin Stagecoach

415-454-0964 · www.marin-stagecoach.org

Service area	 Provides deviated-route service for ADA eligible persons within west Marin (route travels to central Marin) Also provides service for the general public Two-year demonstration project – project start date: June 2002 Coordinates with Whistlestop Wheels for intercity and intercounty travel
Hours of operation	 Monday – Friday: 6:30 am – 7 pm No service available on weekend
Operator assistance	 Daily: 8 am – 5 am No weekend operator assistance available English and Spanish assistance available
Reservations	 Reservations are suggested – first-come, first-served-basis
Eligibility	 People with disabilities who are certified as ADA eligible (only for deviated-route service) Must live within ¾ miles of West Marin Stagecoach route Call 415-454-0964 for information on getting certified
Fares	• \$.75 one way

Marin County Ferry Services

Golden Gate Ferry

415-455-2000 · www.goldengateferry.org

Service area	 Provides ferry service between Marin County and San Francisco Also provides seasonal service to Pacific Bell Park for Giants home games Terminal locations: Larkspur: 101 E. Sir Francis Drake Blvd. Sausalito: Downtown at Park & El Portal streets San Francisco: SF Ferry Building Terminal, at the Embarcadero and Market St. Pacific Bell Park: China Basin Transit connections with Golden Gate Transit and Muni
Hours of operation	 Monday – Friday: Larkspur ferry 6 am – 9:10 pm Sausalito ferry 7:05 am – 7 pm Saturday and Sunday Larkspur ferry 9:40 am – 6:40 pm Sausalito ferry 10:50 am – 6:55 pm
Operator assistance	 Daily: 7 am – 7 pm English and limited Spanish assistance available
Fares	 Adult: Larkspur weekday one-way \$3.25, weekend \$5.60 Sausalito everyday one-way \$5.60 Child (under 6): free, two free per fare-paying adult (beyond two children, youth fare applies) Youth (6 - 12): 25% discount Disabled/senior (65+): 50% discount Ride Value Discount Tickets Program available: 20% discount
Transfers	 Free between Golden Gate Transit and Golden Gate Ferry – cash paying passengers on ferries may have to pay additional fare Golden Gate Ferry does not accept transfers MUNI accepts Golden Gate Ferry free transfers on roundtrip travel to/from San Francisco Ferry Building
Tickets	 Individual rides can be paid for at ferry terminals, Sausalito departures pay aboard the ferry Ride Value Discount Ticket Books (20% discount) can be purchased at many locations, call above number for details

Golden Gate Ferry (continued)

Printed materials	 Schedules available on all ferries and at ferry terminals Materials available in English only Go to www.transitinfo.org for schedules that can be printed
Bike access	 Up to 25 bicycles are allowed aboard on a first-come, first-served basis on the Sausalito and three of the Larkspur vessels Up to 15 bicycles on the Larkspur catamarans
Wheelchair access	Ramps, gangways and first deck allow for wheelchair access
Miscellaneous	Free parking at Larkspur terminalPaid parking at Sausalito terminal (independently run)

Tiburon/San Francisco Ferry (Blue & Gold Fleet)

415-773-1188 • www.blueandgold.com

Service area	 Provides ferry service between Tiburon and San Francisco Also provides service to Alcatraz, Angel Island, San Francisco and Sausalito from Alameda, Oakland, San Francisco and Vallejo Also provides seasonal service to Pacific Bell Park for Giants games from Alameda, Oakland, Sausalito and Tiburon Terminal locations: Tiburon: 5 Main St. San Francisco: SF Ferry Building Terminal, at the Embarcadero and Market St. Transit connections with Golden Gate Transit and Muni
Hours of operation	 Monday – Friday: 6 am – 6:40 pm Limited Saturday service available during spring and summer
Operator assistance	 No operator assistance available Call 415-773-1188 for recorded schedule and information in English 24 hours a day
Fares	 Adult/disabled/senior: one-way \$7.25; round-trip \$14.50 Child (under 5): free, two free per fare-paying adult (beyond two children, child (5 - 11) fare applies) Child (5 - 11): one way \$4; round-trip \$8 Commuter ticket book: 20 rides \$85; includes transfers to Golden Gate Transit buses at Tiburon and San Francisco terminals
Transfers	 Tiburon/SF Ferry does not accept transfers Golden Gate Transit accepts free transfers with valid Tiburon/SF Ferry ticket book – show book to Golden Gate Transit driver
Tickets	 Individual rides can be paid for aboard the ferry Tickets and commuter ticket books available at: DFS Galleria, Geary at Stockton in Union Square Pier 41 Ticket Kiosk By phone, call 415-705-5555
Printed materials	 Schedules available on all ferries Materials available in English only Go to www.transitinfo.org for schedules that can be printed
Bike access	 Up to 25 bicycles are allowed aboard on a first-come, first-served basis at the direction of the Captain
Wheelchair access	• Ramps, gangways and first deck allow for wheelchair access

Additional Transportation Services

Automobile Transportation Services

Department of Motor Vehicles (DMV)

Driver's licenses and automobile insurance are required for every person operating a motor vehicle. All automobiles must be registered with the DMV. The DMV also has helpful information on buying a car.

Marin County has two DMV locations:

Corte Madera 75 Tamal Vista Blvd.

Novato 936 7th St.

♦ Contact all DMV offices at 800-777-0133 or go to www.dmv.ca.gov for information on driver's licenses, purchasing and operating a car and other topics. TDD 800-368-4327.

Buying a Car

- ♦ Contact the California Dept. of Consumer Affairs at 800-952-5210 for their booklet on buying a used car.
- ♦ Go to www.carbuyingtips.com* for information on buying new and used cars.
- ♦ Go to www.smogcheck.ca.gov for information on buying new and used cars, automotive repair and other related topics.
- Go to a local library or bookstore and ask for assistance in finding related materials.

Driving Directions

- ♦ Contact your employer for directions to your worksite.
- ♦ Go to www.mapquest.com* or http://maps.yahoo.com* for directions to any location.

Insurance

- ♦ Consult your Yellow Pages under "Insurance" for a listing of insurance providers in your area.
- ◆ **Go to www.insweb.com*** for insurance quotes from a variety of insurers.

*RIDES for Bay Area Commuters, Inc. (RIDES) provides these Web site addresses as an informational resource only. RIDES does not certify or guarantee the information or quotes provided at these Web sites. Guide users are advised to screen Web site information or quotes to their personal satisfaction.

Automobile Transportation Services (continued)

Smog Check

- ♦ Contact the DMV at 800-777-0133 or go to www.dmv.ca.gov for smog check information.
- ♦ Go to www.smogcheck.ca.gov for smog check information.

Coming Soon...

Car Loan Program

The Car Loan Program will provide CalWORKs households with low-interest loans for the purchase of private automobiles. The Car Loan Program is scheduled to begin Spring 2003.

♦ Contact your case manager or the Transportation Coordinator at the Marin County Health and Human Services Department for more information and enrollment.

Carpool and Vanpool Services

Carpools and Vanpools

RIDES for Bay Area Commuters provides free assistance to commuters who would like to carpool or vanpool by matching them with others who live and work near them.

RIDES will send a commuter a matchlist that confidentially lists names, phone numbers and home/work neighborhoods of other commuters with whom they can carpool or vanpool. Carpooling works best for shorter commutes, while vanpools typically travel at least 40 miles round-trip.

◆ Contact RIDES for Bay Area Commuters at 800-755-POOL for carpool and vanpool assistance in English or Spanish. Assistance is available Monday - Friday 8 am − 5 pm or go to www.rides.org to fill out a simple form to request carpool/vanpool referrals (called a "matchlist").

GO GERONIMO – Ridesharing Program

GO GERONIMO promotes safe and affordable transportation in San Geronimo Valley. Their transportation services include the Ride Registry, Ridesharing Database and educational bicycle activities. All participants must be registered and have a laminated membership card.

Ride Registry – registered members can get safe and convenient rides without prearrangement simply by waiting at designated GO GERONIMO stops on Sir Francis Drake Boulevard. Riders and drivers must have a membership card.

Ridesharing Database – allows potential carpoolers to find each other through the Rides Offered/Rides Needed databases. These rides can be on-going or one-time only rides.

♦ Contact GO GERONIMO at www.gogeronimo.org for online registration and other information or call 415-488-8888 to leave a message.

Park & Ride Lots

Park & Ride lots make carpooling, vanpooling and catching a bus easier by providing free convenient pick-up and drop-off areas near major traffic corridors.

Park & Ride lots belong to Caltrans, churches, community centers, supermarkets and other organizations.

Marin County has many Park & Ride lots:

Corte Madera Redwood Av. at Montecito Dr.

Greenbrae Bon Air Shopping Center on Sir Francis Drake Blvd.

Greenbrae Drake's Landing Office Park at US 101 & Sir Francis Drake Blvd.

Ignacio US 101 at Alameda Del Prado

Larkspur Ferry Terminal at US 101 & Sir Francis Drake Blvd.

(Golden Gate Ferry customers only)

Mill Valley Manzanita: Route 1 at US 101

Mill ValleyUS 101 at Seminary Dr.NovatoRoute 37 at Atherton Av.NovatoUS 101 at Atherton Av.NovatoUS 101 at Rowland Av.

San Rafael Golden Gate Bus Terminal at 1011 Andersen Dr.

San Rafael
US 101 at Hetherton & 3rd
San Rafael
US 101 at Lincoln Av.
US 101 at Smith Ranch Rd.
Sausalito
US 101 at Spencer Av.

♦ Contact RIDES for Bay Area Commuters at 800-755-POOL for Park & Ride lot assistance in English or Spanish. Assistance is available Monday - Friday 8 am − 5 pm or go to www.rides.org. Ask for a copy of the Lots & Lanes brochure, which lists HOV lanes and Park & Ride lots in the Bay Area.

High Occupancy Vehicle Lanes (Diamond Lanes)

High Occupancy Vehicle (HOV) lanes are also commonly called commuter lanes, carpool lanes, diamond lanes and express lanes. These lanes allow cars, buses, trucks and vans with at least two occupants (and in some cases three occupants) to travel more quickly during designated peak-commute hours. Motorcycles and most compressed natural gas and electric-powered vehicles with or without passengers are also allowed to use the HOV lanes. During non-commute hours, the lanes revert to general traffic use.

Marin County has two HOV lanes:

US 101: San Rafael to Novato

(Vehicles must have at least two persons)

NORTHBOUND: North San Pedro to Route 37

• Designated hours: Monday - Friday 4:30 pm – 7 pm

SOUTHBOUND: Route 37 to North San Pedro

• Designated hours: Monday - Friday 6:30 am - 8:30 am

US 101: Richardson Bay Bridge (Marin City) to Larkspur

(Vehicles must have at least two persons)

NORTHBOUND: Richardson Bay Bridge to Lucky Dr.

• Designated hours: Monday - Friday 4:30 pm – 7 pm

SOUTHBOUND: Lucky Dr. to Richardson Bay Bridge

- Designated hours: Monday Friday 6:30 am 8:30 am
- ◆ Contact RIDES for Bay Area Commuters at 800-755-POOL for HOV assistance in English or Spanish. Assistance is available Monday Friday 8 am − 5 pm or go to www.rides.org. Ask for a copy of the *Lots & Lanes* brochure, which lists HOV lanes and Park & Ride lots in the Bay Area.

Bicycle Commuting Services

Bicycle Maps

Marin County Bike Coalition publishes a map of Marin County's primary and secondary road routes, paved and unpaved bikes paths and trails and locations of a variety of services and facilities.

◆ **Go to www.marinbike.org or call 415-488-1245** for a list of retail locations that sell the *Marin Bicycle Map* (cost varies \$8 - \$10)

Bicycle Parking/Bicycles on Bridges

- ♦ Contact Golden Gate Transit at 415-455-2000 for the locations of bike racks along their routes.
- ◆ Contact BART at 510-464-7133 for availability of bike lockers and to request a parking application. Or go to www.bart.gov and download a parking application.
- ♦ Contact Caltrans at 800-834-3032 for information about renting bike lockers at Park & Ride Lots and crossing Bay Area bridges with a bicycle.
- ◆ Call 511 or go to www.transitinfo.org for information about crossing Bay Area bridges with a bicycle.

Bicycles on Transit

Bikes are allowed on most transit routes in Marin County. Bikes are usually allowed on board the bus or racks are provided on the front of the bus.

- ♦ Check this guide's transit section for bike access information.
- ♦ **Contact your transit operator** for more specific rules, storage, route and schedule information.

RIDES for Bay Area Commuters

RIDES provides free general assistance to commuters who would like to bicycle to work with the Bike Buddy matchlist (which matches experienced bicyclists with new bicyclists), *Getting Started Biking* brochure and the *Bicycle Resource Guide*.

◆ Contact RIDES for Bay Area Commuters at 800-755-POOL for Bike Buddy matchlist assistance in English or Spanish or to request a copy of *Getting Started Biking*.

Assistance is available Monday - Friday 8 am - 5 pm. Go to www.rides.org for the Bicycle Resource Guide.

Children's Transportation Services

Child Care Centers and Family Daycare with Transportation Services

Marin Child Care Council can provide referrals to child care centers and family daycare that provide transportation services.

♦ Contact Marin Child Care Council at 415-472-1092 or go to www.mc3.org for referrals in English or Spanish. Assistance is available Monday - Friday from 8 am - 5 pm.

Children's Transportation

There are companies that transport children for a fee within a designated service area. Generally, participants must be pre-registered with the service and use it for regularly scheduled transportation to and from daycare, preschool, school, after-school activities and home. Parents who are pre-registered can request service for one-time only trips but this transportation usually is not guaranteed.

- ♦ Contact Michael's Transportation Service at 707-643-2099 for service throughout Marin County.
- ♦ Contact Schooler Line at 415-331-1750 for service throughout Marin County.
- ♦ Consult your Yellow Pages under "Buses School Transportation" for the latest information

Coming Soon...

Children's Shuttle

Children's Shuttle will provide CalWORKs households with regular transportation service carrying children between home, school and childcare facilities. Children's Shuttle is scheduled to begin Spring 2003.

♦ Contact your case manager or the Transportation Coordinator at the Marin County Health and Human Services Department for more information and enrollment.

Taxi Services

Marin County has many taxi companies serving various parts of the county. Taxi services in Marin County charge from \$1.90 to \$2.50 for the initial flag drop and then from \$2 to \$2.50 per mile, plus a set amount for every minute of waiting, generally around \$.40 per minute. Reservations are recommended.

♦ Consult your Yellow Pages under "Taxicabs" for the latest information.

Airport Transportation Services

A variety of public transit and private shuttle services provide transportation to the Oakland International Airport, San Francisco International Airport and San Jose International Airport from Marin County.

- ♦ Contact the Oakland International Airport at 888-435-9625 (888-I-FLY-OAK) or go to www.oaklandairport.com for information about all of your transportation options. Phone assistance is available in English and Spanish.
- ♦ Contact the San Francisco International Airport at 511 or go to www.sfoairport.com for information about all of your transportation options. Phone assistance is available in English and Spanish.
- ♦ Contact the San Jose International Airport at 408-277-4759 or go to www.sjc.org for information about all of your transportation options. Recorded phone assistance in English only. Call the Santa Clara VTA at 408-321-2300 or go to www.vta.org for information on public transportation to the San Jose Airport. Phone assistance available in English and Spanish.

Transportation Programs

Commuter Choice Tax Benefits

Commuter Choice Tax Benefits is a program that allows employers to offer employees a variety of financial incentives for the use of alternative commute modes, including buses, trains and vanpools.

The most common incentive is a voucher that can be applied to the purchase of tickets and passes on most Bay Area transit systems and vanpools. Employers purchase vouchers in denominations of \$20, \$30, \$35 or \$45 and either give them to their employees as a tax-free benefit or invite employees to purchase them through pre-tax payroll deductions. This second option allows both employees and employers to realize tax savings.

There are many companies that can provide the above services to employers. Call RIDES for a complete list.

◆ Contact RIDES for Bay Area Commuters at 800-755-POOL to find out more about Commuter Choice Tax Benefits in English or Spanish. Assistance is available Monday - Friday 8 am − 5 pm or go to www.rides.org.

Regional Transit Discount Card

The Regional Transit Discount Card provides substantially reduced fares on Bay Area bus, rail and ferry systems to qualified persons with disabilities and seniors 65 and older.

- ♦ Contact your local transit agency or paratransit service to obtain an application for the card.
- Go to www.transitinfo.org for more information on the Regional Transit Discount Card.

Coming Soon...

CalWORKs Dial-a-Ride

CalWORKs Dial-a-Ride will provide advanced one-day reservation door-to-door transportation service for CalWORKs clients going to job interviews, employment locations, social services, medical appointments and to the new Health and Human Services offices (offices relocating March 2003 to 120 Redwood Highway, San Rafael.) CalWORKs Dial-a-Ride is scheduled to begin Spring 2003.

♦ Contact your case manager or the Transportation Coordinator at the Marin County Health and Human Services Department for more information and enrollment.

Transportation Programs (continued)

Coming Soon...

Car Loan Program

The Car Loan Program will provide CalWORKs households with low-interest loans for the purchase of private automobiles. The Car Loan Program is scheduled to begin Spring 2003.

♦ Contact your case manager or the Transportation Coordinator at the Marin County Health and Human Services Department for more information and enrollment.

Children's Shuttle

Children's Shuttle will provide CalWORKs households with regular transportation service carrying children between home, school and childcare facilities. Children's Shuttle is scheduled to begin Spring 2003.

♦ Contact your case manager or the Transportation Coordinator at the Marin County **Health and Human Services Department** for more information and enrollment.

Key Destinations Guide for Welfare to Work Locations

How to get to Marin County Department of Health and Human Services offices, one-stop career centers, community colleges and other related sites on public transit.

All locations are served by Golden Gate Transit and are open to the public. Not all listed bus routes drop passengers directly in front of destinations. Some bus stops can be as far as two to four blocks away, but these routes may offer more direct travel. Please call Golden Gate Transit for assistance with choosing the best bus route.

Golden Gate Transit (GGT): 415-455-2000 West Marin Stagecoach: 415-454-0964

Service Provider	Address and Phone number (all phone numbers have 415 area code unless otherwise noted)	Transit routes serving this location
Department of Health and Human Services	www.co.marin.ca.us	
Administration, Employment & Training*	2980-A Kerner Blvd. San Rafael 94901	GGT – 35, 75
CalWORKS, MediCal/CMSP, Food Stamps*	Civic Center Dr., San Rafael 94903	GGT – 1, 23, 75
West Marin Service Center	100 – 6 th St., Point Reyes Station 94956	GGT – 65, West Marin Stagecoach
Training and Employment Centers		
Marin Employment Connection*	www.marinemployment.org	
 CalWORKS Employment Services* 	3301 Kerner Blvd., Ste. 200, San Rafael 94901	GGT – 20, 28, 35, 75
 Marin Employment Connection - Career Resource Center* 	3301 Kerner Blvd., Ste. 100, San Rafael 94901; 499-7845	GGT – 20, 28, 35, 75
Education Resource Center	2955 Kerner Blvd., Ste. F San Rafael 94901	GGT – 35, 75
Focus on Success - Job Search Workshop*	3301 Kerner Blvd., Ste. 200 San Rafael 94901	GGT – 20, 28, 35, 75
Image for Success	4460 Redwood Highway, #1 San Rafael 94903	GGT – 44, 48, 50, 70, 75, 80
Workforce Investment Act (WIC) – Programs*	2980-A Kerner Blvd. San Rafael 94901	GGT – 35, 75
Marin Employment & Training	3301 Kerner Blvd., Ste. 100	GGT – 20, 28, 35, 75
Resources – Orientation*	San Rafael 94901	
 Marin Job Seekers (MJS)* 	2980-A Kerner Blvd. San Rafael 94901	GGT – 35, 75
Marin Professionals* *This rite will be real and in a March 2006	3301 Kerner Blvd., Ste. 150, San Rafael 94901	GGT – 20, 28, 35, 75

^{*}This site will be relocating March 2003 to 120 Redwood Highway, San Rafael.

Key Destinations (continued)

Service Provider	Address and Phone number (all phone numbers have 415 area code unless otherwise noted)	Transit routes serving this location
College of Marin	www.marin.cc.ca.us	
Kentfield Campus	835 College Av., Kentfield 94904; 415-457-8811	GGT – 1, 15, 18, 19, 20, 21, 24
Indian Valley Campus	1800 Ignacio Blvd., Novato 94949; 415-457-8811	GGT – 1, 48
Child Care Information and Services	6	
Marin Child Care Council	555 Northgate Dr., #105, San Rafael 94903;415-472-1092; www.mc3.org	GGT – 1, 38
Community-based Organizations		
Buckelew Programs	1000 Sir Francis Drake Blvd., San Anselmo 9496; 456-9350 GGT – 18, 19, 20, 23, 27, 65	
Canal Community Alliance	91 Larkspur St., San Rafael 94901; 454-2640	GGT – 20, 28, 35
Canal Ministry	86 Belvedere St., San Rafael 94901	GGT – 20, 28, 35
Catholic Charities	179 Los Ranchitos Rd., San Rafael 94903; 499-1476	GGT – 1, 37, 38
Center Point	809 B St., San Rafael 94901; 454-7777	GGT – 20, 23, 25, 26, 65
Community Action Marin	29 Mary St., San Rafael 94901	GGT – 23, 31, 32
Focus on Success Job Search (FOS)	10 N. San Pedro, San Rafael 94901	GGT – 1, 23, 37, 38, 50, 70, 80, 90
Goodwill Industries – Career Services & Vocational Training	809 Lincoln Av., San Rafael 94901	GGT – 1, 20, 23, 25, 26, 28, 29, 30, 32, 34, 35, 37, 40, 50, 54, 60, 65, 70, 75, 80, 90
Homeward Bound	199 Greenfield Av., San Rafael 94901; www.homewardbound.marin.org	GGT – 20, 23, 25, 26, 65
Integrated Community Services	3020 Kerner Blvd., San Rafael 94901; 455-8483	GGT – 35, 42, 75
Marin Center for Independent Living	710 Fourth St., San Rafael 94901; www.marincil.org	GGT – 1, 20, 23, 25, 26, 28, 29, 30, 32, 34, 35, 37, 40, 42, 50, 54, 60, 65, 70, 75, 80, 90
Marin City Community Development Corp.	820 Drake Av., Marin City 94965; 339-2837	GGT – 2, 3, 10, 20, 50, 63
Marin Community Foundation	5 Hamilton Landing, Ste. 200, Novato, 94949; 464-2500; www.marincf.org	GGT – 50 to Hamilton Field then transfer to Hamilton Free Shuttle (415-899-1122)
Novato Human Needs Center	1907 Novato Blvd., Novato 94947; www.nhnc.org	GGT – 50, 51, 54, 56
YWCA Marin Center	1000 Sir Francis Drake Blvd., San Anselmo 94960; www.citysearch.com/sfo/ywca	GGT – 18, 19, 20, 23, 24, 25, 26, 27, 65